

Effective Supervision Workshop

From Checkbox Compliance to Transformative Development

Facilitator packet

CONTENTS

- Workshop Purpose
- Part 1: Your Supervision Context
- Part 2: Supervision Quality Assessment
- Part 3: Identifying Supervision Dysfunctions
- Part 4: The Satellite Supervisor Problem
- Part 5: The Checklist Supervisor Problem
- Part 6: Strength-Based Supervision
- Part 7: Beyond Standard Operating Procedures
- Part 8: Mentoring & Coaching in Supervision
- Part 9: Practical & Achievable Goals
- Part 10: Organic vs. Forced Supervision
- Part 11: Personalization vs. Generic Scripts
- Part 12: Power Dynamics in Supervision
- Part 13: Group Supervision Effectiveness
- Part 14: Connection to Service Delivery
- Part 15: Creating Transformative Supervision
- Part 16: Your Supervision Transformation Plan

Workshop Purpose

Supervision should be the cornerstone of professional development, not an administrative burden. This workshop helps supervisors and supervisees assess current supervision quality, identify dysfunctional patterns, and create supervision experiences that are organic, growth-focused, strength-based, and genuinely transformative.

Assess Current State

Honest evaluation of supervision quality

Identify Dysfunctions

Name problematic patterns

Transform Practice

Create meaningful supervision

Part 1: Your Supervision Context

Understanding your supervision relationship

I am completing this as: (check one)

- ☐ Supervisor
- ☐ Supervisee
- ☐ Both

Your Name (Optional)

How often do you meet for supervision?

How long are your supervision sessions?

Is your supervision primarily: (check all that apply)

- ☐ Individual/One-on-One
- ☐ Group Supervision
- ☐ Peer Supervision

Part 2: Supervision Quality Assessment

Rate: 1 = Strongly Disagree, 5 = Strongly Agree

Current Supervision Effectiveness

Supervision feels organic and natural, not forced or scripted

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

I look forward to supervision sessions (not dread them)

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Supervision focuses on my/their professional growth, not just compliance

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

My strengths are recognized and leveraged in supervision

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Supervision is personalized to individual needs, not generic

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Discussions are practical and directly applicable to daily work

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

The supervisor/supervisee relationship feels collaborative, not hierarchical

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Supervision includes both support and skill development

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

I feel heard and understood in supervision

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Supervision goes beyond checklist review to meaningful development

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Group supervision (if applicable) is productive and engaging

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Supervision helps me/them solve real clinical challenges

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

There's a balance between structure and flexibility

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Supervision feels like a valuable use of time

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

The supervisor is consistently present and engaged (not a 'satellite')

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Supervision includes mentoring and coaching, not just evaluation

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Goals set in supervision are practical and achievable

○ 1 ○ 2 ○ 3 ○ 4 ○ 5

Supervision connects to the mission, not just SOPs

○ 1 ○ 2 ○ 3 ○ 4 ○ 5

I feel safe being vulnerable about challenges

○ 1 ○ 2 ○ 3 ○ 4 ○ 5

Supervision has positively impacted my clinical practice

○ 1 ○ 2 ○ 3 ○ 4 ○ 5

Overall Score: ____ / 100

✓ Excellent Supervision: High-quality, transformative supervision practice. Continue and refine.

ⓘ Good Supervision: Solid foundation with room for enhancement in specific areas.

⚠ Adequate Supervision: Meeting basic needs but missing transformative potential.

⚠ Inadequate Supervision: Significant intervention needed. Current practice may harm rather than help.

Part 3: Identifying Supervision Dysfunctions

Check all patterns present in your supervision

Common Supervision Problems

Presence

☐ Satellite Supervisor - Rarely present or engaged

Approach

☐ Checklist-Only - Just going through motions

☐ Textbook & Scripted - No flexibility or creativity

Focus

☐ SOP-Obsessed - Only focuses on policy compliance

☐ Deficit-Focused - Only discusses problems

Personalization

☐ Generic & Robotic - Same script for everyone

Relationship

☐ Hierarchically Rigid - Power-over not power-with

Experience

☐ Feels Forced - Supervision feels like obligation

- ☐ Chore Not Choice - Staff dread supervision

Development

- ☐ No Growth Focus - Maintains status quo

Relevance

- ☐ Impractical - Disconnected from actual service delivery

Format

- ☐ Group Supervision Ineffective - Wastes time

Part 4: The Satellite Supervisor Problem

Physically absent, emotionally disconnected

Satellite Supervision Assessment

Signs of Satellite Supervision:

- Frequently cancels or reschedules supervision
- Shows up unprepared or distracted
- Doesn't remember previous conversations
- Physically present but mentally elsewhere
- Rarely available for questions between sessions
- Doesn't know what you're working on
- Uses supervision time for own tasks

Does your supervisor exhibit satellite behaviors? Describe:

How does this impact your work and development?

If you're a supervisor: What prevents you from being fully present?

Part 5: The Checklist Supervisor Problem

Going through motions without meaningful engagement

Checklist vs. Developmental Supervision

☐ **Checklist Supervision:**

- "Did you complete your notes?" "Yes." "Good."
- Same questions every session
- No follow-up on previous discussions
- Focuses only on compliance tasks
- Rushed through to get it done
- No curiosity about your experience
- Documentation-focused, not person-focused

✓ **Developmental Supervision:**

- "What was most challenging this week?"
- Follows up on goals and growth areas
- Explores clinical reasoning
- Discusses specific cases in depth
- Adequate time for reflection
- Genuine interest in your development
- Person-focused, not just task-focused

Does your supervision feel like checking boxes? Give examples:

What would make supervision feel more meaningful and developmental?

Part 6: Strength-Based Supervision

Leveraging assets, not just fixing deficits

Strength-Based Approach Assessment

What are your/their top 3 clinical strengths?

Are these strengths regularly acknowledged in supervision?

- ☐ Yes, regularly
- ☐ Sometimes
- ☐ Rarely/Never

Does supervision focus more on problems or possibilities?

How could supervision better leverage your/their strengths?

Part 7: Beyond Standard Operating Procedures

Balancing compliance with professional development

Focus Balance Assessment

What percentage of supervision time is spent on:

Policy/Procedure Compliance:

Clinical Skill Development:

Personal Professional Growth:

Case Discussion/Problem-Solving:

Is there too much focus on SOPs at the expense of growth?

What professional development areas get neglected?

Part 8: Mentoring & Coaching in Supervision

Beyond evaluation to genuine development partnership

Mentoring & Coaching Assessment

Three Distinct Functions:

- Evaluation: Assessing performance against standards
- Mentoring: Sharing wisdom, guidance, career development
- Coaching: Drawing out supervisee's own insights and solutions

Which function dominates your supervision?

- ☐ Evaluation (telling what's right/wrong)
- ☐ Mentoring (sharing experience and guidance)
- ☐ Coaching (asking questions to develop thinking)

Does supervision include career development discussions?

Example of effective coaching you've experienced (or wish you had):

Part 9: Practical & Achievable Goals

Are supervision goals actually useful?

Goal-Setting Assessment

Current supervision goals (if any):

Are these goals:

- ☐ Specific and measurable
- ☐ Practical and achievable
- ☐ Relevant to actual clinical work
- ☐ Regularly reviewed for progress
- ☐ Collaboratively chosen (not imposed)

Do goals feel generic or personally meaningful?

Part 10: Organic vs. Forced Supervision

Natural development vs. artificial compliance

Authenticity Assessment

Does supervision feel natural or forced?

- ☐ Natural/Organic
- ☐ Sometimes
- ☐ Forced/Artificial

What makes it feel forced or artificial?

Choice vs. Chore: How does supervision feel?

- ☐ Valuable choice - I want to be there

- ☐ Neutral - Neither good nor bad
- ☐ Dreaded chore - Obligation to endure

What would make supervision feel more like a valuable choice?

Part 11: Personalization vs. Generic Scripts

Is supervision tailored to individual needs?

Personalization Assessment

Does supervision feel customized to you/them or like everyone gets the same experience?

Does the supervisor adapt their approach to individual learning styles?

- ☐ Yes, clearly
- ☐ Sometimes
- ☐ No, one-size-fits-all

Does supervision feel robotic or human?

Part 12: Power Dynamics in Supervision

Power-with vs. power-over approach

Relationship Dynamic Assessment

Does supervision feel collaborative or hierarchical?

- ☐ Collaborative partnership
- ☐ Mix of both
- ☐ Hierarchical (boss-subordinate)

Do you feel safe disagreeing or offering different perspectives?

Examples of hierarchical dynamics that undermine supervision:

Part 13: Group Supervision Effectiveness

Making group supervision productive, not painful

Group Supervision Assessment

Do you participate in group supervision?

- ☐ Yes
☐ No

Is group supervision productive or wasteful?

What would make group supervision more valuable?

- ☐ Better structure/agenda
☐ More equal participation
☐ More practical case discussions
☐ Peer learning opportunities
☐ Solution-focused discussions

Common problems in group supervision:

Part 14: Connection to Service Delivery

Is supervision practical or theoretical?

Practical Application Assessment

Does supervision discuss real cases and situations you face?

- ☐ Yes, regularly

- ☐ Sometimes
- ☐ Rarely/Never

Is supervision too textbook/theoretical or practically useful?

Can you apply what's discussed in supervision to your actual work?

What real clinical challenges never get addressed in supervision?

Part 15: Creating Transformative Supervision

Evidence-based recommendations for excellence

✓ Implement These Practices

Presence & Engagement:

- Protect supervision time - no interruptions
- Come prepared with agenda and follow-up
- Be mentally present, not just physically
- Remember previous conversations

Strength-Based Focus:

- Start with "What's going well?"
- Identify and leverage unique strengths
- Frame challenges as growth opportunities
- Celebrate progress and wins

Developmental Approach:

- Balance compliance with growth
- Discuss clinical reasoning, not just outcomes
- Encourage experimentation and innovation
- Focus on "Why?" and "How?" not just "What?"

Collaborative Partnership:

- Co-create goals and agenda
- Invite questions and challenges
- Use coaching questions to develop thinking
- "Power-with" not "power-over" dynamics

Practical Focus:

- Discuss real cases in depth
- Problem-solve actual challenges
- Connect theory to practice
- Follow up on application of learning

X Eliminate These Patterns

Satellite Behaviors:

- Frequent cancellations
- Showing up unprepared
- Being distracted or multitasking
- Unavailable between sessions

Checklist Supervision:

- Rushed through to get it done
- Same questions every session
- No follow-up on previous discussions
- Focus only on documentation

Deficit Focus:

- Only discussing problems and mistakes
- Criticism without appreciation
- Focusing on weaknesses, ignoring strengths
- Creating shame rather than motivation

Generic Approaches:

- One-size-fits-all supervision
- Scripted, robotic questions
- No adaptation to learning styles
- Impersonal, transactional interactions

Hierarchical Control:

- "Because I said so" mentality
- Not allowing disagreement
- Using supervision for discipline
- Creating fear rather than growth

Part 16: Your Supervision Transformation Plan

Concrete steps to improve supervision

STOP Immediately:

What supervision practices should stop now?

START Implementing:

What new practices will make supervision transformative?

CONTINUE Doing Well:

What's working that should be maintained?

30-60-90 Day Goals

30 Days: Quick Improvements

60 Days: New Patterns Established

90 Days: Transformation Complete

Supervision Excellence Commitment

We commit to transforming supervision from checkbox compliance to genuine professional development. Supervision will be present, personalized, strength-based, growth-focused, collaborative, and practical. We will create supervision experiences that professionals value, not dread.

Your Signature:

Date:
